



Incident Reporting and Remediation

Overview

Sentriion Incident Remediation and Reporting makes it easy to respond to incidents quickly and effectively. An essential part of any DLP solution, it provides the reporting and quarantine features you need to manage your organization's governance, risk, and compliance requirements.

Audience

Any business enterprise or government agency that must demonstrate compliance to regulatory mandates covering financial data, personal privacy, national security, or other sensitive information, as well as any organization that needs to prevent trade secrets, legal documents, source code, and other proprietary information from leaving the corporate network.

Key Features and Functionality Overview

The Sentriion Incident Remediation and Reporting Application works with the entire family of Sentriion policy-enforcement applications. It provides a central location and a simple user interface for compliance officers, broker supervisors, or other authorized users to manage, remediate, and report incidents detected by the Sentriion Policy Engine. And because Sentriion actively enforces policies within the email stream, the Incident Remediation and Reporting Application allows you to quarantine, review, and respond to potentially damaging data leaks before they occur. As you monitor compliance, you can instantly drill down to see the specific policies triggered in any incident, review the quarantined message, and then take appropriate action, for example:

- Escalate the case to a designated authority
- Assign a case number to manage a group of emails as a single case
- Close the case and allow the message to reach its intended recipient
- And dozens of other possible actions

With the integrated reporting features, you can generate detailed reports to demonstrate compliance for audit purposes just as easily as you can enforce compliance in day-to-day operations. And there's even a utility for technical users to analyze the data captured in the workflow to simplify the process of policy and lexicon tuning.

Beyond more efficient compliance processes and business policy enforcement, Sentriion Incident Remediation and Reporting also helps keep your network running efficiently. There's no need to augment a passive DLP solution with proxies or sandwich configurations to enable active enforcement in the email stream. It all happens on a single appliance, maximizing email service levels and reliability while reducing operating.

If you use any of these Sentriion applications, Incident Remediation and Reporting is the indispensable component to complete your DLP solution:

- Protected Content (Fingerprinting)
- Confidential Data Protection Policies
- Healthcare Policies
- Federal Government Policies
- Financial Services Policies
- Higher Education Policies